

GUIDE - INSTALLATION FEES

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The installation of fiber optic termination equipment and basic equipment required for the operation of the services provided by TFLM (Router, Set-tops and Telephony Connection) will be made by a company duly authorized and very experienced in the field. A setup fee of \$ 150 is required, covering the following activities:

- ✓ Enter the optical fiber service wire into the residence. The electrical conduit cannot be used to file the optical fiber in the same pipe.
- ✓ Install fiber optic termination equipment specific to subscribed services.
- ✓ Connect a router near the fiber optic termination equipment if required.

The TFLM Technical Service will be on request to facilitate the installation of an addressable router and its connection to a maximum of 4 devices.

- ✓ Connect the set-tops if required and check the operation.
- ✓ Connection to the telephone system if required and check the operation.

No changes to the alarm system programming will be made by the installation company. The owner will have to make or have this change made.

EQUIPMENT PROVIDED BY TFLM

- ✓ Fiber optic termination equipment owned by TFLM.
- ✓ A maximum of 10 meters of coaxial cable per connection and set-top.
- ✓ A maximum of 2 meters of data cable for connecting the router.
- ✓ A maximum of 10 meters of telephone cable for connection to the residential network.
- ✓ The hardware used to install this equipment.

Any other installation activity requested by an owner (including equipment requirements) will be at the expense of the owner and authorized by signature on the work order.

SUGGESTIONS

- Provide a standard, dual-socket outlet near where the fiber optic termination equipment will be installed, usually near the electrical entrance panel. If too far, an extension will be required.
- Facilitate access to the places where the equipment will be installed.
- Respect the appointments.